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Fall 2001  
Volume 1, Issue 1

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The Social Work Program's contribution to the local response to the Terrorist attack on September 11th was to coordinate a collaborative talk-line staffed by social work students and faculty from social work, psychology, health sciences and staff members. The line was open for two weeks. We plan to offer this service if needed in the future. If you are interested in volunteering, give us a call.

# SOCIAL WORK



# CONNECTION

CSUSB Social Work Department  
Quarterly Newsletter

## WORD FROM THE CHAIR

We have started a new academic year with new faces and exciting plans. We have three new tenure track faculty (Dr. Ray Liles, Dr. Sondra Doe, Dr Trang Hoang) and a new Director of Field Education (Ms Beverly Johnson M.S.W. LCSW). More about our new faces later in this newsletter. We also have new plans to expand the social work program. We have begun initial development of a B.S.W. and have continued to collaborate with the social work community on this project, especially the Department of Children's Services, San Bernardino County. Currently we are conducting a search for a Director of this B.S.W. program and this person should be in place by fall 2002.

We are also preparing for our next round of accreditation for the M.S.W. We are due to submit our self-study report in 2003. So, we will be looking to the local community for help and input as we review our curriculum.

We are looking forward to moving into the new "Social and Behavioral Sciences" building soon. If you are interested in making your mark on this building, we have a great "Brick" campaign where you can, for a certain fee, inscribe your name and/or a message on a brick that will be placed on a walkway in front of the building (see details below).

So, as you can see, these are exciting times for the social work program at CSUSB, how about you? Drop me a line or email ([tmorris@csusb.edu](mailto:tmorris@csusb.edu)) and tell me your news.

*By Dr. Teresa Morris, Chair  
Department of Social Work*

## Social Work Student Association Officers

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909 354-6791  
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## WELCOME CORNER

Welcome classes of 2003 and 2004!! By now you are probably in knee--shoulder??-- deep in readings and assignments. Don't despair--half the battle is time management (and speed reading!!) All of us are thrilled with the experience and enthusiasm you bring to us in the classroom and field. We wish you well and remind you to contact your advisor with any questions or difficulties you may be experiencing, and your SWSA leaders for information and support.

*By Dr. Nancy Mary*

# Department Faculty News

## NEW FACULTY

**Dr. Ray Liles** is heading up our "Mental Health" concentration. He gained his DSW at UCLA in 1984. He has been a social work clinician in the Inland Empire for over 20 years working with a wide variety of clients. He has particular expertise in child abuse and neglect related treatment issues. He has been a trainer for NASW for many years and has trained for our Public Child Welfare Training Academy for the last four years. He has become our technology guru, taking the lead on web based learning. His favorite thing to do is to be on his ham radio talking to someone he has never met in a country he has never heard of (about things of which he knows nothing).

**Dr. Trang Hoang** obtained her degree at UCLA School of Public Policy and Social Science Research. She has clinical experiences with individuals from various backgrounds and settings, both in the United States and overseas. She also has extensive teaching/training experience in inter-cultural communication, human resource, and direct social work practice. Her research interests are in the areas of child welfare, international social work, social work with refugee/immigrant populations, and mental health intervention.

**Dr. Sandra Doe** has many years of macro social work practice and teaching experiences. She obtained her graduate education from University of Wales, Britain and George Warren Brown School of Social Work, Washington University in St. Louis. She led a federal fund maximization project for the Child and Adolescent Mental Health Division of the State of Hawaii. For the last 4 years, she was an assistant professor of social policy and research at the Indiana University, Northwest. As a macro social work faculty, her academic interest areas range widely from spirituality and social work to community-university partnership, child welfare policy, program planning and development, global social development, organizational and community leadership, and domestic violence. She enjoys poetry, music, cooking, swimming, and sunlight (which explains why she moved to California!). She also enjoys playing scrabble games. Anyone want to challenge her in a scrabble game or two?

**Beverly Johnson, MSW LCSW** comes to us from Riverside County Hospital where she ran a Behavioral Science Program for the Family Practice Residency. She has worked in the fields of Medial Social Work, Child Welfare, Adult Services and Foster Care for fifteen years. Her favorite thing to do is visit with her women friends, however, now that she has children, this does not happen as often as she would like. Anyone interested in babysitting?

## OLD FACULTY

*(some are really old!)*

**Dr. Janet Chang** has been with us now for three years. She is still busy teaching research and doing her research. Currently she is studying Asian American Families in the Foster Care System. The main thing she likes to do is play with her dog at the weekend.

**Dr. Nancy Mary** continues to chair the Macro/Policy curriculum committee. This summer Dr. Mary and four MSW students took part in a service learning course, "Community Organization" hosted by FOCUS 92411, a community based organization housed at Community Hospital of San Bernardino. The students had a real "hands-on" experience in organizational development, in assisting FOCUS in the development of its homework center. After her summer class, she spent a week in Wabash, Indiana (the last time she was there was 1953!!), attending family reunions, and visiting the Amish country.

**Dr. Rosemary McCaslin** continues to educate MSW students for the twelfth year at CSUSB and the twenty-fourth year in her career. (Sometimes these figures make her wonder if she's getting old.) She presented papers last year at the American College Health Association and the World Congress of the International Association of Gerontology. She returned from the latter conference in Vancouver feeling very optimistic about the future of gerontological social work and is currently writing a Hartford Foundation grant to support our department in increasing its attention to aging issues throughout the curriculum. She is pleased to report that the faculty is enthusiastic about this project. Dr. Mac would especially like to hear from alumni who would like to adopt a cat or kitten (or two or three). (Please help her get her cat population under control before APS has to.)

**Dr. Teresa Morris** continues to Chair the Department of Social Work in these exciting times. In this capacity she administers the Department, oversees grant activity, does a little teaching and even manages to write an article or two now and then. In her spare time she sings in a choir, plays tennis and dreams about the day when she can take a sabbatical leave, brush up on her French, and spend a long time in Europe just puttering around France and England.

FACULTY: from pg. 2

IV-E FACULTY

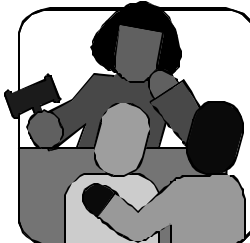
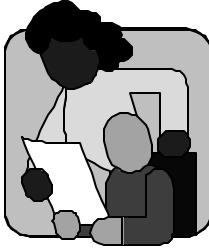
Jane Hehnke continues as the IV-E Coordinator. In addition to carrying out her Coordinator and Faculty/Field Liaison duties, she is providing staff trainings for the Adoptions' staff and student interns as a community service to SBDCS.

John Preble, taught the Human Sexuality elective for the first time this summer. He continues to teach the Dynamics of Child Abuse/Neglect and the Advanced Practice Seminars in Children, Youth and Family.

George Taylor was trained on Family Conferencing this summer and is providing Field Instruction to student interns who will be doing Family Conferencing for SBDCS. He will be teaching Human Behavior and the Social Environment in the Winter Quarter.

Zoila Gordon continues to teach the Introduction to Practice courses. She has completed her first part-time year in Loma Linda University's Ph.D. program.

Michelle (Pianalto) Lee has joined the IV-E Faculty on a part-time basis to provide field instruction for two Title IV-E students at the Yucca Loma Family Center. Michelle is a Title IV-E Alumni from CSUSB, Class of 1994. She returned to San Bernardino County DCS after graduation to work in Child Protective Services and in Adoptions. In June 2001, she left full-time employment with the county to spend more time with her new daughter. We are pleased to have her as part of the Title IV-E team.



TITLE IV-E

Where are CSUSB Title IV-E Graduates Now?

A large majority of CSUSB MSW graduates are staying in public child welfare after completion of their two or three year Title IV-E work payback requirements.

A July 2001 study of the retention rate of 1994-1998 graduates indicates 77% are still employed in child welfare services in San Bernardino and Riverside County. The following are now supervisors: Class of 1994, Kathryn Thornberry and Diane Devore (Gurpurkh Kahlsa); Class of 1996, Fran Westover and Marlene Evans; and Class of 1997, Terri (Alberts) Hake and Mitchika McNear. Class of 1997 graduates, Michelle Runnels and Hope Henry are assigned to train new child welfare social workers.

San Bernardino County's policy of providing release time for their employees to obtain their MSW has also been effective. Eleven of the twelve San Bernardino County employees who graduated from CSUSB's part-time MSW program with Title IV-E support during the years 1994-98 were still employed after completing their three-year payback. (One left to obtain her Ph.D. in Social Work.)

Riverside and San Bernardino Counties are to be commended for their efforts to improve staff retention.

Ms. Jane Hehnke, M.S.W. LCSW

FIELD EDUCATION:

The Changing of the Guard

Hello everyone! It is so exciting to be here as your new Field Director. As many of you know, Mr. Steve Petty has ridden off into the sunset of retirement (if only we could all do the same!) Currently, we have 130 students in field at 43 placement sites. The year began with field orientation for new students. There was so much energy in the room I didn't know if it was due to anxiety or excitement! Nonetheless, it was full of life. I have learned many new things the past four

months and will be learning more as time passes. I began my new job during the summer, it was rather quite and "calm." There was lots of do (behind the scene) but something was missing. I wasn't quite sure until the academic year began and I was meeting many of the M.S.W. students for the first time. It was then that I became energized and knew I was at the right place. If you see my door open, drop by and say 'Hi.' I would love to meet you.

# MSW DEPARTMENT NEWS



Every Year students fill out HUGE survey forms giving their feedback on our program. We then tabulate that data and use it in our fall retreat to review changes to the program. We thought you might be interested in seeing samples of that data. This will give you a clearer idea of how this data is used. The scores range from a score of 1 that strongly disagrees with the statement and a score of 5 that strongly agrees with the statement.



Outcomes Data	Full-Time vs. Part-Time		
	Respondents		
	N=65	N=46	N=124
	Full-Time	Part-Time	Overall
<b>A. Curriculum</b>			
1. The objectives and content of the curriculum have been relevant to my development as a professional social worker.	4.17	3.97	4.09
2. My social work courses have been sequenced in a logical progression which facilitated my learning.	3.69	3.85	3.75
3. My social work courses have been well integrated with each other.	3.75	3.96	3.85
4. For me, there has been adequate opportunity for both cognitive and experiential learning in the program.	3.98	3.80	3.87
5. In the courses I have taken this year, my performance has been evaluated with fairness.	4.02	4.17	4.11
<b>B. Departmental Faculty</b>			
1. I have found members of the faculty to be competent in terms of the functions and responsibilities assigned to them.	3.88	3.65	3.76
2. The attitudes of faculty toward me have reflected concern and responsiveness.	3.87	3.85	3.82
3. My impression is that members of the faculty exemplify the attitudes and behaviors expected of professional social workers.	3.80	3.57	3.66
<b>C. Administration</b>			
1. I have found administrators to be competent in terms of the functions and responsibilities assigned to them.	3.76	3.60	3.67
2. The attitudes of administrators toward me have reflected concern and responsiveness.	3.46	3.55	3.48
<b>D. Overall Departmental Educational Milieu</b>			
1. The overall environment of the Department has reflected a humanistic orientation that manifests the mission and concern of a helping profession.	3.68	3.61	3.60
2. I have been encouraged to be actively involved in my education.	4.14	3.94	4.04
3. Generally, the social climate among students and faculty in the Department has fostered in me a sense of aspiration and security.	3.60	3.48	3.52
4. The Department has provided adequate information about its curriculum, policies and procedures.	3.76	3.44	3.59
5. The Department has provided adequate information about professional networking opportunities in the community.	3.59	3.32	3.43

## ALUMNI CORNER

Alumni, please contact us with your news. We'd like to hear from you. Also, if you move, email the Social Work Department at [amelton@csusb.edu](mailto:amelton@csusb.edu) and give us your new address so that we can keep in touch. Thanks!

**Mayola Miranda**, Class of 2001, has been called up by the Army Reserves. She is defending our country while stationed in El Paso, Texas, while serving in the Military Police. Miranda was hired by Orange County Department of Children Services earlier this year. She hopes to return to her job in six to twelve months.

**Larissa Elias**, Class of 2001, is working in Orange County as an Emergency Response worker in Child Protective Services. She has a Spanish speaking caseload and is enjoying working with this population.

**Marcie Vreeken**, Class of 1996, is also working in Orange County Department of Children Services where she has been employed since July 1996. After five and a half years working in Investigations Dependency, Marcie was recently promoted to be a Senior Social Services Supervisor in Integrated Continuing Services. Marcie is also currently attending law school and states that she has been a guest speaker at Fullerton College on four occasions.

**Russ Bermejo** and **Veronica Flores De Leon**, both Class of 1996, also work at Orange County Department of Children Services as Senior Social Workers in Integrated Continuing Services.

## Spread the Word!



A Call to Alumni: Guess what! The most common way our incoming students find out about our program is--you guessed it-- from the alumni. YOU FOLKS! SOOOOOOOO...We would like to extend an invitation to you to join us in spreading the word about CSUSB's MSW Program, about your workplace, and about social work --to organizations and schools in the Inland Empire. If you are interested in joining us in this effort, even in a small way, please give a call to Dr. Nancy Mary, Director of Student Life at 909 880-5560 or [nmary@csusb.edu](mailto:nmary@csusb.edu).

## TRAINING ACADEMY

### Changing of the Guard

In September, 2001, leadership at the Riverside Training Site changed hands from Ray Liles to me. Dr. Liles started another new career as Professor in the MSW Department at CSUSB. I started another new career as Director of this site. The transition has been very smooth, in part because Ray and I have been working together in many capacities for about twenty years and see this as just another way to work together.

The mainstay, Chrystine Zamudio, Administrative Assistant, is another reason the change has been as seamless as possible. Chrystine's abilities and steady hand are much appreciated by trainees and trainers alike.

I have been so fortunate throughout my career in Social Work in San Bernardino County. Coming to this job continues my good luck in this field. I am able to work in Child Welfare Services, the field I like most. I am able to teach and train, my favorite work assignment. And I am able to be in contact with many interesting, intriguing and enjoyable people in the field.

The Academy continues to offer core in service training to the new employees of Children's Services in San Bernardino and Orange Counties. I have seen many graduates of the class of 2001 come through our classroom the last several months. Advanced and specialized training classes in Independent Living Skills for Youth, Learning from Anger and Countertransference issues are a few of the topics offered over the next few months.

*By Susan Culbertson, M.S.W*

*Mrs. Culbertson has worked in social services in the Inland Empire for over 25 years. She spent over 20 years at San Bernardino County Department of Social Services, starting in an entry-level position in Income Maintenance and working her way to management in the Department of Children Services. Her assignments varied from front line delivery of services in Child Protective Services to managing the Training Division for Children's Services. She obtained her MSW from San Diego State University in 1980, participating in the Title IV-E program. Her BA is in Sociology from San Francisco State University, 1975. Mrs. Culbertson has had the pleasure of delivering training to social workers, law enforcement, health practitioners, educators, mental health professionals and others for over twenty years. Topics have included all aspects of child welfare related issues, including child abuse identification; reporting child abuse and neglect; substance abuse; domestic violence; case management; and ethics. She has been adjunct faculty at CSUSB, Department of Social Work, for four years. She has taught domestic violence, social welfare policy, and intervention with families and child abuse and neglect*

## SOCIAL WORK CONNECTION

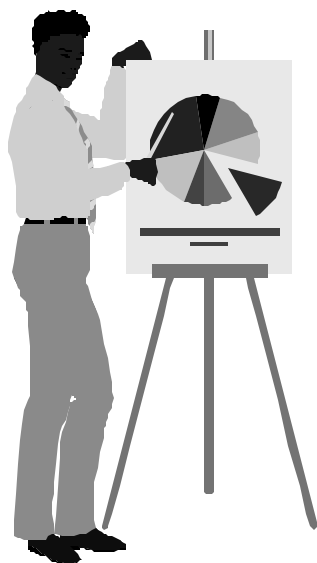
### MSW News

### Student Researchers Honored At Annual Poster Event

On June 12, 78 graduating students displayed the results of their 60 Research Projects at our annual Social Work Research Poster Day. Approximately 200 attendees included graduating and continuing students, faculty from social work and other departments, university administrators, agency colleagues, and family and friends of the graduates. Welcoming remarks and congratulations were offered by our Chair, Dr. Teresa Morris, CSUSB President Al Karnig, Provost Lou Fernandez, Dean John Conley, and Graduate Studies Dean Sandra Kamusikiri also attended. And, of course, there was food to be enjoyed by all.

This year's topics were divided into five general areas of interest: child welfare, youth and young adult issues, aging and adult issues, substance abuse/domestic violence, and practice evaluation/MSW education. The difficult task of judging the "best" among all these excellent projects fell to teams of faculty and agency-based colleagues.

Faculty judges included Teresa Morris, Janet Chang, Jane Hehnke, Ray Liles, George Taylor, and John Preble along with part-time instructors Froylana Heredia-Miller and Larry Homan. Agencies judges were from San Bernardino County Departments of Behavioral Health (Holli Prince and Jim Banta), Public Health (Nick Watson), Aging & Adult Services (Linda Haugan), Riverside County Office of Education (Larry Payne), Child Protective Services (Laurel Brown), Patton State Hospital (Adam Jones).



#### Best Research Projects

1<sup>st</sup> Susan Brown, *"Client Outcomes in an Adult Protective Services Program"*

2<sup>nd</sup> Araceli Bueno-Powers & Martha Garza, *"Latino Cultural Beliefs, Attitudes, and Utilization Patterns in Mental Health Services"*

3<sup>rd</sup> Teresa Solomon-Billings & Judith Simolke, *"Characteristics and Case Variables of Male Child Sexual Abuse"*

#### Most Relevant Topics

1<sup>st</sup> Susan Brown, *"Client Outcomes in an Adult Protective Services Program"*

2<sup>nd</sup> Araceli Bueno-Powers & Martha Garza, *"Latino Cultural Beliefs, Attitudes, and Utilization Patterns in Mental Health Services"*

3<sup>rd</sup> (tie) Cherise Carpenter, *"Perceptions of Gender Socialization Among African American Female Caretakers"*

Julio Merlan, *"Domestic Violence, Alcoholism, and Conflict Resolution Skills"*

#### Best Posters

1<sup>st</sup> (tie) Carol Guy, *"Perceived Social Support and Sobriety"*

Teresa Solomon-Billings & Judith Simolke, *"Characteristics and Case Variables of Male Child Sexual Abuse"*

2<sup>nd</sup> Araceli Bueno-Powers & Martha Garza, *"Latino Cultural Beliefs, Attitudes, and Utilization Patterns in Mental Health Services"*

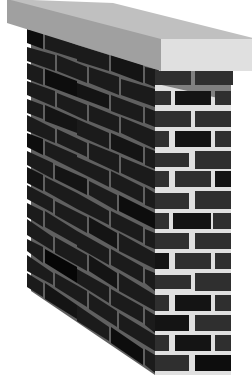
**SOCIAL WORK CONNECTION**

**Campus News**

**The Brick Campaign**

In March of 2001 the College of Social & Behavioral Sciences held the topping off ceremony for our new facility. At the ceremony the college kicked off the CSBS Brick Campaign where individuals and organizations may purchase a brick to be placed in the courtyard on the north side of the building.

There are two sizes of bricks, an 8"x8" that allows six lines of script, and an 8"x4" brick that allows three lines of script. Individuals or organizations may purchase a brick in your name or the name of your



organization, the name of a child, a friend, or a graduate. You may want to commemorate a very special date or honor the memory of someone you admire. Bricks make unique birthday or holiday gifts for friends and loved ones.

Contributions are tax deductible. By ordering a brick, you will be included on the guest list to attend the dedication ceremony when the bricks will be unveiled for the first time. To find out more about the CSBS Brick Campaign please feel free to call Lisa Jolly, Director of Development at (909) 880-7363.

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